



Tailyn Technologies, Inc.

RMA Request Form

RMA number :

Shipment Tracking Number:

Applicant: _____ Date: _____

Applicant Email: _____

Item	Parts P/N	Serial Number	Reason for Return	In-Warranty (Y/N)
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				

Item	Parts P/N	Serial Number	Reason for Return	In-Warranty (Y/N)
20				
21				
22				
23				
24				
25				
26				
27				
28				
29				
30				

*Any failures must be accompanied by a detail failure report.

RMA Procedures:

1. All information must be completed in detail and return via email to service@tailyn.com.tw
2. After receipt of the completed form, an RMA number will be issued by our RMA representative and a repair quotation will be sent if the product is Out of Warranty. (OWW)
3. Please fill in the Shipment tracking number on the RMA Request form and sent via e-mail to service@tailyn.com.tw.
4. Products must be properly packaged with the RMA No. clearly marked on the outer carton and shipped to the following address:
Tailyn Technologies, Inc.
Attention: RMA Department
No. 10, Rong-an Road, Luzhu District, Taoyuan City 338028, Taiwan, R.O.C.
5. The shipment costs for RMA is paid for by the shipper.

If you have any questions or concerns regarding the RMA, please contact the service dept. via e-mail to service@tailyn.com.tw.